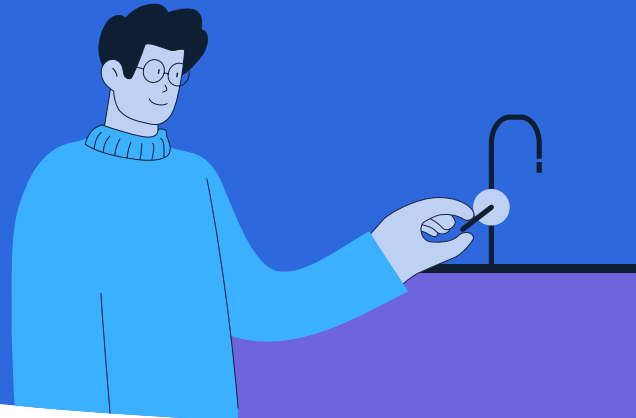


# Variable sewerage charges explained



From 1 July 2026 we are changing how sewerage charges are calculated for residential customers.

## What's changing?

A new sewerage usage charge

- In the past, sewerage charges were set as a fixed fee, based on estimated property demand.
- This meant the amount of wastewater returning the sewerage system was not directly considered.
- From 1 July 2026, a sewerage usage charge will apply, based on how much water you use.

Why this change is being made

- Most of the water used in homes returns to the sewerage system from your kitchen, laundry and bathroom.
- Linking part of the sewerage charge to water use better reflects the cost of providing sewerage services.



## How the sewerage usage charge works

For residential customers:

- The sewerage usage charge is based on 90 per cent of your metered water use.
- Sewerage usage is charged at \$0.22 per kilolitre – approximately \$55 for an average household using 240 kilolitre water per year.
- This is a national standard used by many water utilities.
- The charge is billed quarterly, alongside your fixed charges and water usage charge.

## What this means for you

- Using less water can now help reduce both your water and sewerage charges.
- Customers have greater control over their bill through water-saving choices.

### Fixed sewerage charge

Funds the cost of maintaining, operating and upgrading essential sewerage infrastructure

### Sewerage usage charge

Based on the amount of wastewater entering our network

## Need help?

We understand cost-of-living pressures can make things difficult.

Support is available through TasWater Assist, including:

- flexible payment options
- tailored support for customers who need it.



Visit [taswater.com.au](https://taswater.com.au) or contact our customer team to learn more.