

Understanding your TasWater bill



From 1 July 2026, TasWater's fifth Price and Service Plan (PSP5) introduces changes to how residential water and sewerage bills are structured. PSP5 sets the prices you pay, and the service levels you can expect for water and sewerage services over the next four years, through to 30 June 2030.

What's included in your bill?

Your bill has two main parts:

Fixed charges

- A fixed charge for water and sewerage services.
- Helps fund the cost of maintaining, operating and upgrading essential infrastructure.
- Applies regardless of how much water you use.

Usage charges (variable)

- Based on how much water your household uses.
- Calculated by your water meter each quarter.
- Applies to both:
 - water use
 - sewerage services.

To ensure your bill is accurate, please make sure our meter readers have safe and easy access to your meter.

Sewerage usage charge

- For the first time, sewerage charges include a usage-based component.
- Charges are based on 90 per cent of your metered water use.
- Reflects that most water used in your home goes into the sewerage system from your kitchen, laundry and bathroom.

Giving you more control

- A greater portion of your bill will be linked to how much water you use.
- The variable usage portion of your bill will increase from 16 per cent to 19 per cent by 2030.

This means:

- Using less water = lower bills over time.
- You have more control over what you pay.

How much are bills going up?

- Bills will increase by 5.7 per cent on average each year from 2026–2030.
- For an average household, this is about \$80 in the first year of PSP5.

Why prices are changing

These changes help to:

- Create a fairer balance between fixed and usage-based charges.
- Support continued investment in:
 - reliable water and sewer services
 - healthy waterways
 - Tasmania's long-term water security.

Need help?

We understand cost-of-living pressures can make things difficult.

Support is available through TasWater Assist, including:

- flexible payment options
- tailored support for customers who need it.



Visit taswater.com.au or contact our customer team to learn more.